



**Valley Opportunity Council**  
300 High Street, Holyoke, MA 01040  
413.552.1554 • Fax: 413.552.1558  
www.valleyopp.com

### **VOC Services Include:**

#### **Senior Services:**

Adult Day Health 612-0212  
Retired & Senior Volunteers 612-0219  
Senior Companion Program 612-0229

#### **Housing:**

Veterans Housing 493-1977  
Main Street Shelter 534-2466  
Housing Management 594-3267

#### **Early Education/Child Care:**

Center & Family Based Care 552-1559

#### **Nutrition:**

WIC/Holyoke 534-2460  
Chicopee 612-0214  
Ludlow 589-1551  
Westfield 568-1007  
Food Stamp Outreach 552-1545  
Chicopee Farmers' Market

#### **Education Services:**

(To contact these programs call: 612-0206)

##### **Adult Education Programs**

Adult Basic Education/GED  
English for Speakers of Other Languages  
Citizenship Instruction

##### **TRIO Programs**

Educational Opportunity Center  
Educational Talent Search

##### **Early Education Awareness Programs**

GEAR UP  
Kids to College

#### **Energy Services:**

Fuel Assistance Program 552-1548  
HEARTWAP 552-1545  
(Repair/replacement of heating systems)

**Family Life Services: 534-0206**

**Transportation: 592-4611**

**Volunteer Income Tax Assistance: 533-0214**

## **Family Child Care Program**



## **The Business of Opportunity Building**



### What is Family Child Care?

Family Child Care (FCC) is a community-based network of Family Child Care providers who offer care and early education to children in a home setting.

Providers are licensed by the Department of Early Education and Care, and offer early care and education for children from infancy to school age.

Family Child Care is available in Holyoke, Chicopee, Springfield, West Springfield, Westfield, Agawam and Feeding Hills.

Our year-round services also offer flexible scheduling and individualized enrollment. Tuition assistance and transportation may be available.

### VOC's commitment

VOC is committed to supporting community based providers in their partnership with parents. VOC works to ensure high quality professional early care and education services that meet the social, emotional, physical and cognitive needs of all children.

VOC also promotes and encourages FCC Providers in their pursuit of further professional education.

### Our Goals

The program goals are to:

- Strengthen and enhance family life while supporting individual child development.
- Enhance professional development for Family Child Care providers.
- Respond to identify needs for the communities VOC services.

### How do I enroll my child?

To enroll your child, you can call our office at 552-1559. Our Family Care Care staff will give you information about our providers, our enrollment process and what paper work you will be required to complete.

### What can I expect from my Family Child Care Provider?

- Nurturing early care and education services
- Safe and healthy environment
- Continuity and stability of care
- Nutritious meals and snacks

For more information  
contact:

(413) 552-1559

(413) 552-1563

