



**Do you need help paying your heating bill or know someone who is in need of assistance?**

The Valley Opportunity Council (VOC) LIHEAP (Fuel Assistance) program serves households in all areas of Hampden County except Springfield. We have offices in Holyoke, Chicopee and Westfield along with outreach sites for seniors at all Councils on Aging throughout the county.

**If I am a renter is there help for me?**

Yes, the LIHEAP program assists renters and homeowners. We assist people living in subsidized apartments if they pay for their heat such as gas or oil. We also help people who have their heat included in their rent.

**Additional Services Available**

If you are eligible for LIHEAP benefits you may be entitled to additional services such as:

- Discounted utility bills
- Discounted telephone bills
- Arrearage Forgiveness Programs for Bay State Gas, Northeast Utilities and NGRID.
- Weatherization services



**Additional Homeowner Services**

- Semi-Annual cleaning of furnaces and boilers
- Emergency Repair Program
- System Replacement Assistance
- Tank and Burner Replacement Programs

**How to Get Started**

To find out if you are eligible for our program please call (413) 552-1548. You will be able to go through a simple telephone program that will determine if you should make an appointment.

**How Do I Apply?**

After checking with our telephone program to see if you might be eligible you will be connected to a staff member who will make an appointment for you and tell you what you will need to bring to that appointment.

**Call Today**  
**We Are Here To Help You**  
**(413) 552-1548**

